

Not So Basic Training



Accountability: Setting People Up to Succeed

We get the same call all the time.

"How do I make my people more accountable?!"

Fair question. But the answer usually isn't the one people are hoping for.

It's easy to point at whoever dropped the ball. Sometimes that's right. More often, the ball was never really theirs to hold. No clear expectations. No stated why. No follow up.

No consequences either way, good or bad.

Your team isn't the problem there. The setup is - and the setup is something you can actually change.

Accountability is when people, leaders included, own their work and their behavior. That doesn't happen because you asked nicely or hung it on a poster. It happens when the structure underneath it is built to hold weight.

This session shows owners and managers how to build that structure instead of just wishing for it.

What your leaders will walk out with:

- A straight answer to what accountability actually is
- The formula for a culture where people own their work
- How communication makes or breaks the whole thing
- What ownership really looks like at every level, not just at the top
- Their real next steps, not a vague list they'll forget by Friday

Run this for: owners and managers. The people who set the expectations, and who live with the mess when those expectations are fuzzy.

Contact us for a solution that fits YOUR needs!

On-Site or Virtual Options:

- 2-3 Hour Training Session
- 45 Minute Mini-Training
- Coaching

Self Paced Tool Options:

- Accountability Isn't Complicated. You're Just Skipping Steps (www.mynsbt.com)



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