

Not So Basic Training



Building Positive Work Relationships

"The single most important ingredient in the formula for success is knowing how to get along with people."

- Theodore Roosevelt

You spend more waking hours with your coworkers than you do with your own family. That much togetherness breeds conflict, crossed wires, and the occasional person who drives everybody up the wall.

And it's not getting easier. Gallup's most recent research shows engagement near its lowest in years, with about 1 in 5 workers saying they feel lonely on the job. People are more disconnected than they've been in a long time.

Most of it comes down to one thing. We're all wired differently, and the tool that bridges those differences is communication. Not the corporate poster version. The real thing, where the other person actually gets what you meant the first time. This session shows your people how, with methods they can use the same day.

What We Cover:

- The Communication Model, the what and the why
- How to get your message across clearly the first time
- How to set expectations so people know what's actually expected, ask questions, and buy in
- Why giving and receiving feedback makes or breaks a working relationship
- The Communication Pie: body language, tone, and words
- Why listening is the skill almost nobody practices

Every workplace has friction. Your people don't need to be told to "communicate better." They need to know how. That's what they walk out with.

Run this for: everyone

Contact us for a solution that fits YOUR needs!

On-Site or Virtual Options:

- 2-3 Hour Training Session
- 45 Minute Mini-Training
- Coaching



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